



Assurance  
of Learning

PEOPLE • CONNECTION • PERFORMANCE



WORKSHOPS IN JULY

## Going Beyond

Leadership today is considered very transactional..simply getting the job done. Transformational leadership include those qualities so many 'leaders' lack. To understand the qualities, our Going Beyond workshop will help you appreciate your leadership style and permit you an opportunity to discuss and consider those behaviours in change.

Going Beyond will sit well for those with a Management or Supervisory function and will be highly interactive.

## Emotional Intelligence

Emotional Intelligence is relatively new construct which deserves our full attention. If you are not familiar with it or even if you know what is it but you would like to find out more about it in general and have an idea where is your standing point on each of five dimensions, this workshop is for you.

We will be offering general knowledge about Emotional Intelligence and why is it the foundation of every relationship either private or professional. You will be also filling in the Assurance Emotional Intelligence Assessment which will describe your strong Emotional Intelligence areas and point out the ones that would need a 'fine tuning'.

During the workshop we will be presenting the techniques and methods which can help you with your personal growth in everyday and professional life.

# Crew Resource Management

Crew Resource Management (CRM) is used in environments where human error can have devastating effects. Used primarily for improving aviation safety, CRM focuses on interpersonal communication, leadership, decision making, situational awareness, as well as an additional focus on teamwork, performance shaping factors which are especially important to understand the influence each has when working in high risk operations.

During the workshop we will be presenting the elements of CRM to appreciate the impact each will have on your business operation.



## The dates for the workshops are

- 1.) July 6, 13, 20, 27 Crew Resource Management from 08.30 - 12.30hrs
- 2.) July 7, 14, 21, 28 Leadership from 08.30 - 16.30hrs
- 3.) July 8, 15, 22, 29 Emotional Intelligence from 08.30 - 12.30hrs

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- Places are restricted to 6 delegates in the Training Room and all workshops being held in our offices at Citibase, Aberdeen
- We are fully COVID compliant with regular risk assessments undertaken.

